

WARRANTY

Comfor Tek Seating Inc. provides a LIMITED WARRANTY to the original purchasing customer for its products under normal indoor conditions (artificial light sources only) to be free from defects in materials and workmanship: (a) steel frames are warranted for a period of 25 years; (b) polypropylene seat/back are warranted for 5 years; (c) foam is warranted for 10 years (worship applications only) or 5 years (commercial applications); (d) chair components (undercarriage and pistons) are warranted for 5 years; (e) surface-engaging wear parts (glides) are warranted for 1 year.

Comfor Tek Seating Inc. is NOT the manufacturer of fabric material. All fabrics are sourced from reputable fabric manufacturers who warrant their products to meet/exceed national standards as specifically noted on their product data sheets*. Fabrics are warranted to be free of defects in materials and workmanship for a period of 10 years (worship application) and 5 years (commercial applications). All fabric-related warranty claims will be coordinated by Comfor Tek Seating Inc., but any decision to allow/disallow a claim will be at the sole discretion of the fabric manufacturer.

If a warranted defect is discovered Comfor Tek Seating Inc. shall at its sole discretion either repair or replace the defective product, but under no circumstances shall refund any portion of the purchase price. The customer pursuing a warranty claim shall first contact Comfor Tek Seating Inc. for authorization and (if validated) processing. Comfor Tek Seating Inc. reserves the right to request the return of any product(s) for which a warranty claim is made.

There are no other warranties except as expressly stated above whether expressed or implied including warranties of merchantability or any particular purpose. Comfor Tek Seating Inc. shall not be liable in any manner whatsoever for any consequential, incidental, direct or any other damages arising from any defect in any product or damages arising from lack of maintenance of product.



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